A Bad Day in Bahrain

DEMO

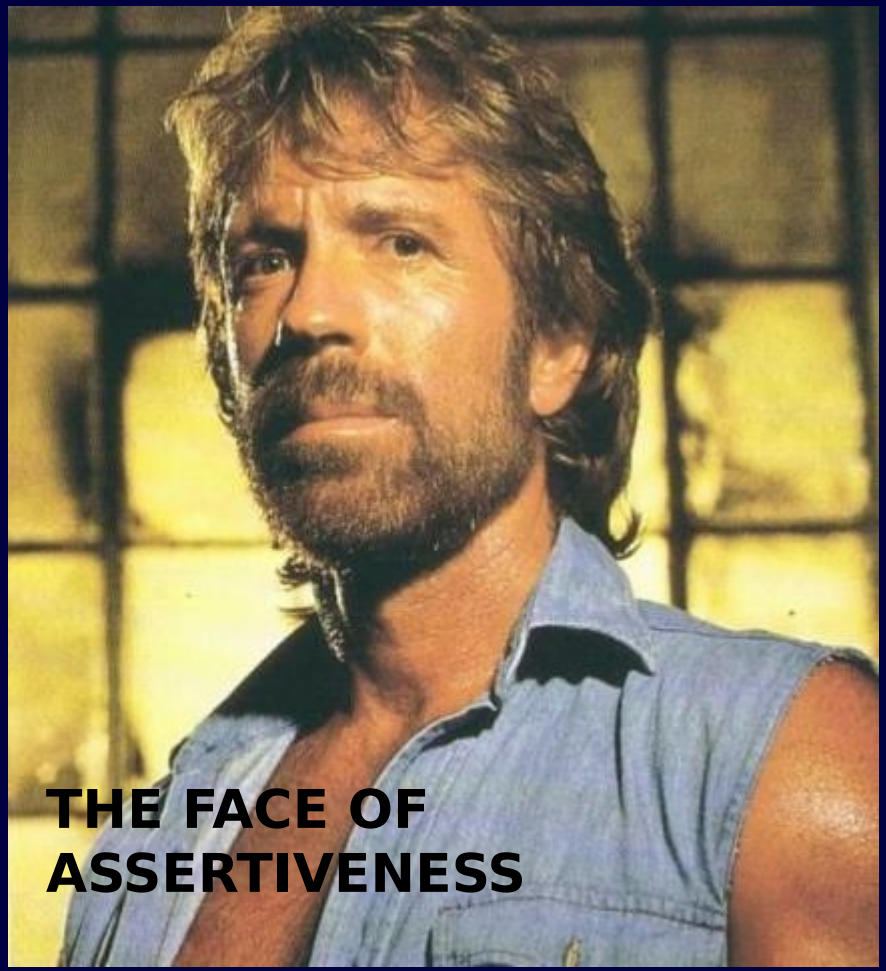
Overview

- Objectives
- Case Study Focus Skill
- Synopsis
- Focus Questions

Objectives

- Terminal Objective
  - Upon Completion of this case study the audience will understand the importance of Assertiveness in the C-2.
- Enabling Objective
  - Be able to describe the factors that affected the assertiveness of the C-2 crew.
  - Explain the different types of assertiveness and barriers to it.

Case Study Focus Skill



ASSERTIVENESS

- The willingness to actively participate, state and maintain a position, until convinced by the facts that other options are better.

Effective AS includes

- Being actively involved
- Providing relevant information (without necessarily being asked)
- Being ready to take action (no sandbags!)
- Making suggestions (buzzword: pro-active)
- Not fearing retribution

Types of Assertiveness

- Overly Aggressive (Too Assertive)
  - Domination
  - Intimidation
  - Abusive/Hostile
- Passive (Not Assertive Enough)
  - Overly Courteous
  - Beats around the bush
  - Avoids Conflicts
  - Along for the ride

Barriers to Assertiveness

- Position of Authority
- Experience
- Rank
- Quals
- Fear of Reprisal
- Personal Characteristics/Lack of Confidence

SYNOPSIS

- The Issue
  - C-2 is headed to Al Udeid to drop off the CSG admiral for a 1200 mtg.
  - Heavy rain at altitude, aircraft heard on radio unable to land at C-2's destination, wx radar "alive with red"
  - Perhaps too reluctantly, AC finally admits landing is not immediately possible.
  - Aircrew turns away from field and finds a pocket of decent weather to hold in.
  - Crew waits out the wx, revisits how to attack the approach, lands at destination 15 minutes late, but alive.

Focus Questions

- What factors led to the initial assertiveness of the AC?
- What factors led to the lack of assertiveness in the 2P?
- What types of assertiveness were evident throughout the scenario?

Remember

- If disagreement in the aircraft exists, take the most conservative action until more info is available.
- In extreme situations, if the flying pilot does not respond to two demands, the copilot should take the controls.

Remember…Glory Fades

QUESTIONS